

## Having issues submitting a claim or viewing other pages of this site?

**This site works best with Chrome, Mozilla Firefox or Internet Explorer 9 or 10.**

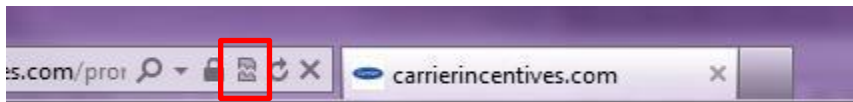
There are many versions of Internet Explorer. Each version has different capabilities. Microsoft has attempted to put in a work around so that users can have the same experience using different versions.

That work around is the **'Compatibility Mode'** function. This function can be on or off depending on your computer.

If you are having issues, it is probably 'on'. Follow the steps below to turn 'off'.

### 2 places compatibility mode can be turned off.

- 1) Torn paper symbol located by the address bar at the top.



- 2) Tools>Compatibility View – uncheck

